



I. Terms & Conditions

Last updated: 27 November 2025

Welcome to **Collectiva** ("we", "us", "our"). These Terms & Conditions ("Terms") govern your use of our website [www.collectiva.co.uk] and your membership subscription with us. By accessing or using our website, you agree to these Terms.

I. About Us

Collectiva

Nugent House, Blackwater Road, Eastbourne, BN20 7DE

Email: hello@collectiva.co.uk

2. Eligibility

To use our website or purchase a subscription, you must be:

- At least **18 years old**
- Legally capable of entering into a binding contract
- A resident of a country we provide services to (primarily the UK)

3. Account Registration

To purchase a subscription or access the members' area, you must create an account.

You agree to:

- Provide accurate and complete information
- Keep your login details confidential
- Notify us immediately of any unauthorised access

We reserve the right to suspend or terminate accounts that violate these Terms.

4. Membership Subscriptions

4.1 Subscription Plans

We offer three membership plans, detailed on our website. Features, pricing and payment intervals will be clearly displayed before purchase.

4.2 Payment

- Payments are taken securely via **[Our Payment Provider, e.g., Stripe]**.

- You authorise us to charge your chosen payment method at the beginning of each billing cycle.

4.3 Automatic Renewal

Subscriptions **renew automatically** unless cancelled before the renewal date.

4.4 Changes to Pricing

We may update subscription fees. You'll be notified at least **30 days** in advance. Continued use constitutes acceptance.

5. Members' Area

Paid subscribers gain access to exclusive content and features.

You agree not to:

- Share login details
- Share premium content outside the members' area
- Reproduce, distribute or resell any content without permission

We may update or remove features as needed.

6. Intellectual Property

All content, logos, text, videos, graphics and materials on the website are the property of **Collectiva** (or licensed to us).

You may not:

- Copy, distribute, modify or exploit any part of the website
- Use our branding without written permission

7. Acceptable Use Policy

You may not use our website for:

- Illegal or fraudulent activity
- Uploading harmful content or malware
- Harassment or abuse of others
- Copying or scraping site content

We reserve the right to remove content and suspend accounts.

8. Cancellation & Refunds

This section is summarised. Full details are provided in our **Refund & Cancellation Policy**.

- You may cancel at any time via your account settings.
- Refunds are granted in accordance with UK consumer law and our policy.

9. Disclaimer

We provide the website and membership content “**as is**”.

We do not guarantee:

- uninterrupted access
- error-free content
- specific results from using our services

10. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for indirect or consequential losses.
- Our total liability is limited to the amount you paid us in the previous 12 months.

Nothing in these Terms limits our liability for fraud, negligence or death/personal injury.

11. Termination

We may suspend or close your account if you:

- Violate these Terms
- Do not pay subscription fees
- Engage in harmful, abusive, or illegal activity

You may delete your account at any time.

12. Changes to These Terms

We may update these Terms. The “Last updated” date reflects the latest version. Significant changes will be communicated.

13. Governing Law

These Terms are governed by **English law**.
Disputes will be resolved in the **courts of England and Wales**.

14. Contact Us

For questions regarding these Terms:

Collectiva

Email: hello@collectiva.co.uk