



# I. Terms & Conditions

**Last updated: 27 November 2025**

Welcome to **Collectiva** (“we”, “us”, “our”). These Terms & Conditions (“Terms”) govern your use of our website [[www.collectiva.co.uk](http://www.collectiva.co.uk)] and your membership subscription with us. By accessing or using our website, you agree to these Terms.

---

## I. About Us

### **Collectiva**

Nugent House, Blackwater Road, Eastbourne, BN20 7DE

Email: [hello@collectiva.co.uk](mailto:hello@collectiva.co.uk)

---

## 2. Eligibility

To use our website or purchase a subscription, you must be:

- At least **18 years old**
  - Legally capable of entering into a binding contract
  - A resident of a country we provide services to (primarily the UK)
- 

### 3. Account Registration

To purchase a subscription or access the members' area, you must create an account.

You agree to:

- Provide accurate and complete information
- Keep your login details confidential
- Notify us immediately of any unauthorised access

We reserve the right to suspend or terminate accounts that violate these Terms.

---

## 4. Membership Subscriptions

### 4.1 Subscription Plans

We offer three membership plans, detailed on our website. Features, pricing and payment intervals will be clearly displayed before purchase.

### 4.2 Payment

- Payments are taken securely via **[Our Payment Provider, e.g., Stripe]**.

- You authorise us to charge your chosen payment method at the beginning of each billing cycle.

### 4.3 Automatic Renewal

Subscriptions **renew automatically** unless cancelled before the renewal date.

### 4.4 Changes to Pricing

We may update subscription fees. You'll be notified at least **30 days** in advance. Continued use constitutes acceptance.

---

## 5. Members' Area

Paid subscribers gain access to exclusive content and features.

You agree not to:

- Share login details
- Share premium content outside the members' area
- Reproduce, distribute or resell any content without permission

We may update or remove features as needed.

---

## 6. Intellectual Property

All content, logos, text, videos, graphics and materials on the website are the property of **Collectiva** (or licensed to us).

You may not:

- Copy, distribute, modify or exploit any part of the website
  - Use our branding without written permission
- 

## 7. Acceptable Use Policy

You may not use our website for:

- Illegal or fraudulent activity
- Uploading harmful content or malware
- Harassment or abuse of others
- Copying or scraping site content

We reserve the right to remove content and suspend accounts.

---

## 8. Cancellation & Refunds

This section is summarised. Full details are provided in our **Refund & Cancellation Policy**.

- You may cancel at any time via your account settings.
  - Refunds are granted in accordance with UK consumer law and our policy.
- 

## 9. Disclaimer

We provide the website and membership content “**as is**”.

We do not guarantee:

- uninterrupted access
  - error-free content
  - specific results from using our services
- 

## **10. Limitation of Liability**

To the fullest extent permitted by law:

- We are not liable for indirect or consequential losses.
- Our total liability is limited to the amount you paid us in the previous 12 months.

Nothing in these Terms limits our liability for fraud, negligence or death/personal injury.

---

## **11. Termination**

We may suspend or close your account if you:

- Violate these Terms
- Do not pay subscription fees
- Engage in harmful, abusive, or illegal activity

You may delete your account at any time.

---

## **12. Changes to These Terms**

We may update these Terms. The “Last updated” date reflects the latest version. Significant changes will be communicated.

---

## **I3. Governing Law**

These Terms are governed by **English law**.

Disputes will be resolved in the **courts of England and Wales**.

---

## **I4. Contact Us**

For questions regarding these Terms:

**Collectiva**

Email: [hello@collectiva.co.uk](mailto:hello@collectiva.co.uk)